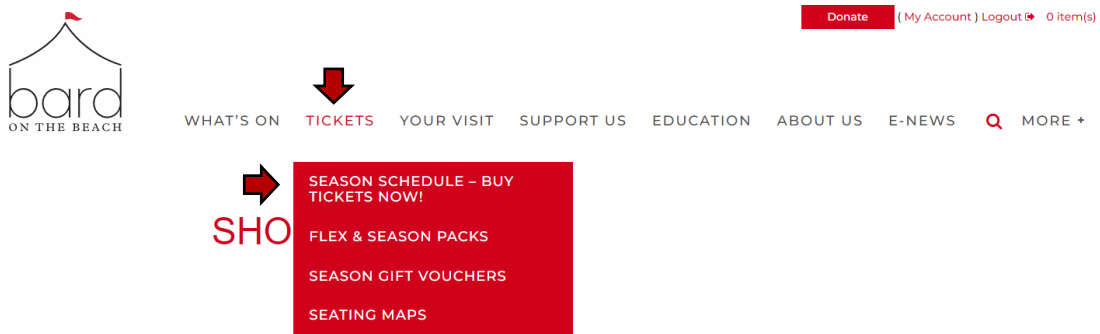


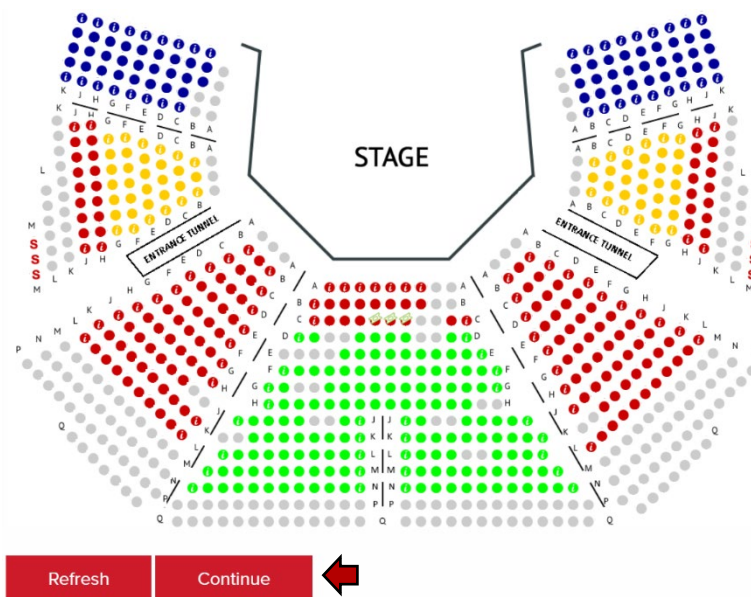
# SEASON & FLEX PACK ONLINE REDEMPTION GUIDE

Now that you're ready to redeem your vouchers, here is a step-by-step guide to help you reserve your specific performance seats.

1. Log into your online account by clicking the **Login** button in the top right-hand corner of the website and inputting your email address and password.
2. Once logged in, open our **Season schedule – Buy Tickets Now! page** from the **Tickets** menu.



3. Pick your preferred performance date to buy tickets, after the seating map loads (this may take a moment), select your desired seats\* and click on the **Continue** button to add seats to your cart.



4. Confirm your selection, **keep the ticket type as "Regular"** and click on the **Continue** button to go to the checkout page. To redeem for multiple plays in one order, simply repeat steps 2 and 3 before continuing to step 5.

Area	Seat	Type
BMO Mainstage	C42	Regular - \$79.00
BMO Mainstage	C43	Regular - \$79.00
BMO Mainstage	C44	Regular - \$79.00



5. Unless you have selected to have your tickets mailed, are purchasing additional tickets, or have selected ineligible\* tickets, your cart balance should show a total of \$0.00 – you do **not** need to input any codes to redeem. Continue through the rest of the checkout process and confirm your order.
6. Your Season and/or Flex Pack vouchers have now been redeemed for tickets!

\*Please ensure your desired seats can be booked with your specific Pack type. You can find the eligible seating zones and excluded performances in the terms and conditions section on our **Flex & Season Packs page**. If your desired seats are not eligible, your Pack vouchers will not redeem for the tickets.

**Did you receive your 2025 Season and/or Flex Pack as a gift?** Your Season and/or Flex Pack may only be redeemed by phone. Please call our Box Office at **604-739-0559** with your order number and we'll be happy to help you redeem your vouchers.