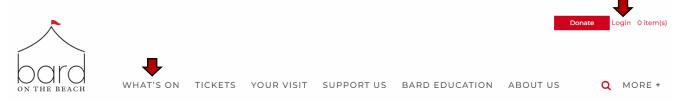
SEASON & FLEX PACK ONLINE REDEMPTION GUIDE

Now that you're ready to redeem your vouchers, here is a step-by-step guide to help you reserve your specific performance seats.

- 1. Log into your online account by clicking the <u>Login</u> button in the top right-hand corner of the website and inputting your email address and password.
- 2. Once logged in, select your desired production from the **What's On** drop-down menu, or select the specific performance from our **Season schedule page**.



On each play page, you will find a list of performance dates (select "Show All" under **BUY TICKETS** to see more than the next seven scheduled performances).

3. Pick your preferred performance date and, after the seating map loads, select your desired seats*, change the ticket type to "Pack Redemption" and add the tickets to your cart.

Area	Seat	Туре	
BMO Mainstage	C44	Regular - \$69.00	~
BMO Mainstage	C45	Regular - \$69.00 Volunteer - \$69.00 Pack Redemption - \$69.00 Youth (Age 6-22) - \$34.50	

It may seem like you will need to pay full price, but do not fret and see step 4.

To redeem for multiple plays in one order, simply repeat steps 2 and 3 before continuing to step 4.

- 4. Unless you have selected to have your tickets mailed, are purchasing additional tickets or have selected ineligible* tickets, your cart balance should show a total of \$0.00 you do <u>not</u> need to input any codes to redeem. Continue through the rest of the checkout process and confirm your order.
- 5. Your Season and/or Flex Pack vouchers have now been redeemed for tickets!

*Please ensure your desired seats can be booked with your specific Pack type. You can find the eligible seating zones in the terms and conditions section on our <u>Flex & Season Packs page</u>. If your desired seats are not eligible, your Pack vouchers will not redeem for the tickets.

Did you receive your 2023 Season and/or Flex Pack as a gift?

Your Season and/or Flex Pack may only be redeemed by phone. Please call our Box Office at **604-739-0559** with your order number and we'll be happy to help you redeem your vouchers.